

PRIVACY POLICY OF THE GRIDLINK.PL WEBSITE

Effective date: 4 May 2026

I. General information

1. This Privacy Policy sets out the rules for the processing of personal data and the use of cookies on the website available at: www.gridlink.pl, hereinafter referred to as the "Website".
2. The controller of personal data is GridLink Energy Services sp. z o.o., with its registered office in Warsaw, ul. Filipiny Płaskowickiej 46, lok. U6, 02-778 Warszawa, entered in the Register of Entrepreneurs of the National Court Register (KRS) under number KRS: 0001238988, Tax Identification Number (NIP): 9512647494, hereinafter referred to as the "Controller".
3. The Controller can be contacted at the following e-mail address: biuro@gridlink.pl.
4. The Controller processes users' personal data in accordance with applicable law, in particular with Regulation (EU) 2016/679 of the European Parliament and of the Council, i.e. the GDPR.
5. Use of the Website is voluntary. Providing personal data is voluntary but may be necessary in order to handle an enquiry, prepare a response, present an offer, subscribe to the newsletter, or perform the Controller's services.
6. The Controller has not appointed a Data Protection Officer. For all matters relating to personal data, please use the following address: biuro@gridlink.pl.

II. Scope of data processed

1. The Controller may process personal data provided voluntarily by the user through the contact form, the newsletter subscription form, e-mail, or another form of contact.
2. In the case of the contact form, the Controller may process in particular:
 - a) first and last name,
 - b) company name,
 - c) e-mail address,
 - d) telephone number,
 - e) information concerning the type of project,
 - f) information about the project's capacity,
 - g) information about the project's location,
 - h) information about the project's stage,
 - i) the content of the message and other information voluntarily provided by the user.
3. In the case of the newsletter, the Controller may process in particular:
 - a) e-mail address,
 - b) first name, if provided,
 - c) technical information related to the newsletter subscription, such as the subscription date, IP address, or subscription source, where these are recorded by the newsletter system.
4. The Website may also automatically process technical data related to the use of the site, in particular:
 - a) IP address,
 - b) the type and version of the web browser,
 - c) device type,
 - d) operating system,

- e) the date and time of the visit,
 - f) the addresses of the subpages visited,
 - g) the referring page address,
 - h) data stored in server logs,
 - i) information resulting from the operation of cookies or similar technologies.
5. Technical data may be processed in order to ensure the proper functioning of the Website, security, error diagnostics, site administration, and the statistical analysis of traffic on the Website.

III. Purposes and legal bases for processing

1. Users' personal data may be processed for the following purposes:
 - a) handling enquiries submitted via the contact form or e-mail,
 - b) responding to a message,
 - c) preparing and presenting an offer,
 - d) taking steps prior to entering into a contract,
 - e) performing the services provided by the Controller,
 - f) contact in matters relating to an enquiry, an offer, or cooperation,
 - g) operating the newsletter,
 - h) sending industry, educational, expert, or marketing information concerning the Controller's activities,
 - i) the statistical analysis of traffic on the Website,
 - j) ensuring the security and proper functioning of the Website,
 - k) pursuing, establishing, or defending potential claims,
 - l) fulfilling the legal obligations incumbent on the Controller.
2. The legal bases for processing data are:
 - a) Article 6(1)(b) GDPR – where processing is necessary in order to take steps at the request of the data subject prior to entering into a contract, or to perform a contract,
 - b) Article 6(1)(f) GDPR – the legitimate interest of the Controller, consisting in handling correspondence, conducting business communication, ensuring the security of the Website, the statistical analysis of traffic, and the pursuit or defence of claims,
 - c) Article 6(1)(c) GDPR – where processing is necessary in order to fulfil the legal obligations incumbent on the Controller,
 - d) Article 6(1)(a) GDPR – in situations where the user has given voluntary consent, in particular to subscribe to the newsletter or to the use of certain cookies.
3. Consent, where it constitutes the basis for processing, may be withdrawn at any time. The withdrawal of consent does not affect the lawfulness of processing carried out before its withdrawal.

IV. Contact form

1. The Website allows an enquiry to be submitted via the contact form.
2. The data provided in the form is processed in order to handle the enquiry, provide a response, prepare an offer, contact the user, and potentially establish cooperation.
3. The form may require the provision of certain data necessary to handle the enquiry, such as first name, e-mail address, and information concerning the project.
4. Submitting the form constitutes the voluntary provision of data to the Controller.
5. The form may be handled using an external form service provider. This means that the data submitted via the form may be technically processed by that entity as the provider of

5. the tool enabling the message to be delivered to the Controller.

V. Newsletter

1. The Controller may operate a newsletter through which it sends subscribers industry, educational, and expert information, news, and materials concerning the energy market, renewable energy sources (RES), grid connections, and legal regulations, as well as information about the Controller's services.
2. Subscription to the newsletter is voluntary and requires at least an e-mail address to be provided.
3. The basis for processing data for the purpose of sending the newsletter is the user's consent.
4. The user may unsubscribe from the newsletter at any time by clicking the unsubscribe link available in the newsletter message or by contacting the Controller at: biuro@gridlink.pl.
5. The withdrawal of consent to receive the newsletter does not affect the lawfulness of processing carried out before its withdrawal.
6. The Controller may use an external provider of a newsletter system. In such a case, the data of newsletter subscribers may be transferred to that provider solely to the extent necessary to handle the distribution of the newsletter.

VI. Google Analytics and statistical analysis

1. The Website uses the Google Analytics tool, provided by Google, for the statistical analysis of traffic on the Website.
2. Google Analytics may use cookies or similar technologies to collect information about how the Website is used, such as the number of visits, the subpages visited, traffic sources, time spent on the site, device type, or web browser.
3. The information collected via Google Analytics is statistical and analytical in nature. The Controller uses it in order to improve the Website, analyse the effectiveness of its content, and enhance the user experience.
4. In connection with the use of Google Analytics, technical data may be processed, including the IP address, cookie identifiers, or similar online identifiers.
5. The user may restrict or block the operation of Google Analytics by changing the cookie settings in their browser, by using the consent management mechanism on the site, if available, or by using the tools made available by Google.
6. The use of Google Analytics may involve the transfer of data to Google and its processing outside the European Economic Area, in accordance with the rules described in Google's privacy documentation.

VII. Data recipients

1. Personal data may be transferred to entities that support the Controller in operating the Website and in conducting its business, in particular:
 - a) hosting providers,
 - b) e-mail providers,
 - c) providers of contact form tools,
 - d) providers of the newsletter system,
 - e) providers of analytics tools, in particular Google Analytics,
 - f) IT service providers,

- g) accountants, tax advisers, legal advisers, or other professional advisers,
 - h) the Controller's authorised associates,
 - i) public authorities, where the obligation to transfer data arises from the law.
2. Personal data is not sold to third parties.
 3. The Controller transfers data only to the extent necessary to achieve the specified processing purposes.

VIII. Transfer of data outside the European Economic Area

1. In connection with the use of certain external tools, in particular contact form services, the newsletter system, Google Analytics, or other services provided by technology entities, users' data may be transferred outside the European Economic Area.
2. Where data is transferred outside the European Economic Area, this takes place using the mechanisms provided for by the GDPR, in particular on the basis of adequacy decisions or standard contractual clauses approved by the European Commission.
3. The user may obtain more information about the safeguards applied by contacting the Controller at: biuro@gridlink.pl.

IX. Data retention period

1. The data provided via the contact form or e-mail is stored for the period necessary to handle the enquiry, conduct correspondence, prepare an offer, or carry out the cooperation.
2. If a contract is concluded, the data may be stored for the term of the contract and subsequently for the period required by law, in particular by tax and accounting regulations.
3. Data processed for the purpose of pursuing, establishing, or defending claims may be stored until the limitation period for such claims expires.
4. Data processed for the purposes of the newsletter is stored until the user unsubscribes from the newsletter, withdraws consent, or the Controller ceases to operate the newsletter.
5. Data processed on the basis of consent is stored until consent is withdrawn, unless there is another legal basis for further processing.
6. Technical data, cookies, and analytical data are stored for the period resulting from the settings of the given tool, the settings of the user's browser, or until they are deleted.
7. Server logs are stored for the period necessary to ensure security, error diagnostics, and administration of the Website.

X. User rights

1. The data subject has the following rights:
 - a) the right of access to data,
 - b) the right to rectification of data,
 - c) the right to erasure of data,
 - d) the right to restriction of processing,
 - e) the right to data portability,
 - f) the right to object to the processing of data,
 - g) the right to withdraw consent, where data is processed on the basis of consent,
 - h) the right to lodge a complaint with a supervisory authority.
2. In order to exercise these rights, please contact the Controller at: biuro@gridlink.pl.

3. The user has the right to lodge a complaint with the President of the Personal Data Protection Office (Prezes Urzędu Ochrony Danych Osobowych), ul. Stawki 2, 00-193 Warszawa.
4. The Controller may refuse to comply with a request in the cases provided for by law, in particular where further processing is necessary in order to fulfil a legal obligation or to establish, pursue, or defend claims.

XI. Automated decision-making and profiling

1. Users' data is not used to make decisions in an automated manner that would produce legal effects concerning the user or similarly significantly affect them.
2. The Controller does not carry out profiling of users within the meaning of the GDPR.

XII. Data security

1. The Controller applies appropriate technical and organisational measures intended to protect personal data against loss, unauthorised access, disclosure, alteration, or destruction.
2. The security measures applied may include, in particular:
 - a) the use of an encrypted SSL/TLS connection,
 - b) restricting access to data solely to authorised persons,
 - c) the use of access safeguards for IT systems,
 - d) software updates,
 - e) the creation of backups,
 - f) ongoing monitoring of the Website's security.
3. The Controller does not declare the use of database encryption unless such a safeguard is actually implemented.
4. Despite the application of appropriate security measures, using the Internet always involves risk; the user should therefore also take care of the security of their own devices, browser, and e-mail.

XIII. Hosting and server logs

1. The Website is technically maintained on the servers of a hosting provider.
2. The hosting provider may keep server logs in order to ensure the security, stability, and proper functioning of the services.
3. Server logs may include, in particular:
 - a) the user's IP address,
 - b) the date and time of the request,
 - c) the address of the page or resource visited,
 - d) information about the web browser,
 - e) information about the operating system,
 - f) the referring page address,
 - g) information about errors,
 - h) other technical data related to handling the request.
4. The data contained in server logs is used primarily for technical, administrative, and security purposes.

XIV. Cookies

1. The Website uses cookies and similar technologies.

2. Cookies are small text files saved on the user's terminal device while using websites.
3. Cookies may be used in particular in order to:
 - a) ensure the proper functioning of the Website,
 - b) remember the user's settings,
 - c) enhance security,
 - d) improve the use of the site,
 - e) ensure the proper operation of the contact form,
 - f) handle the newsletter,
 - g) carry out the statistical analysis of traffic on the Website using Google Analytics,
 - h) handle technical elements of the site.
4. The following types of cookies may be used on the Website:
 - a) session cookies – deleted after the browser is closed,
 - b) persistent cookies – stored for a specified period or until they are deleted by the user,
 - c) necessary cookies – required for the proper functioning of the Website,
 - d) functional cookies – supporting the convenience of using the site,
 - e) analytical cookies – used for the statistical analysis of traffic on the Website.
5. The Website may use external resources, such as Google Fonts, in order to display fonts correctly. In such a case, the user's browser may establish a connection with the external provider's servers, which may involve the transfer of technical data, such as the IP address.
6. The Website does not use Facebook/Twitter advertising tools or the marketing pixels of these entities, unless this information is changed in the future through an update to this Privacy Policy.

XV. Managing cookies

1. The user may manage cookie settings independently from within their web browser.
2. A web browser usually permits cookies to be stored on the user's device by default. The user may, however, change the browser settings, in particular to:
 - a) block the automatic handling of cookies,
 - b) delete stored cookies,
 - c) receive a notification each time a cookie is saved on the device.
3. Restricting the use of cookies may affect certain functionalities of the Website.
4. Detailed information on managing cookies is available in the settings or documentation of the web browser used.
5. The user may also restrict the operation of Google Analytics by using the browser settings, cookie blockers, or the tools made available by Google.

XVI. External links

1. The Website may contain links to external websites, in particular to the blog, informational materials, or other services related to the Controller's activities.
2. The Controller is not responsible for the privacy practices applied by external websites. After navigating to an external site, the user should review the privacy policy in force on that site.

XVII. Changes to the Privacy Policy

1. The Controller may update this Privacy Policy, in particular in the event of:
 - a) changes in the law,

- b) changes in the functionality of the Website,
 - c) the implementation of new technological tools,
 - d) a change in the scope or purpose of data processing.
2. The current version of the Privacy Policy is published on the Website.
 3. Changes to the Privacy Policy take effect on the date of their publication, unless another date is indicated in the document.

XVIII. Contact

For matters relating to the protection of personal data, privacy, or the use of cookies, you may contact the Controller:

GridLink Energy Services sp. z o.o.
ul. Filipiny Płaskowickiej 46, lok. U6
02-778 Warszawa
KRS: 0001238988
NIP: 9512647494
E-mail: biuro@gridlink.pl